

Can't Log in to MyABAC?

If you don't know your student email and/or username, please click the following: https://link.abac.edu/Student-Info

Is this your first time logging in? Your password is defaulted to Ab-(Your918#Here)-aC Example: Ab-918123456-aC

ABAC has created 3 secure methods of self-service password reset. Please try each option in order. If you still are experiencing issues after attempting each step, please call Tech Support at 229.391.5400

Password Requirements

- Must be at least 11 characters
- Cannot contain 3 or more consecutive letters from your first or last name
- Must be a combination of
- UPPER CASE LETTER
- Lower case letters
- Numbers (1,2, etc.)
- Cannot be the same as your previous four (4) passwords

Password Reset Options Below

OPTION 1 – Quick Launch Reset

- 1. Visit <u>MyABAC</u> by typing my.abac.edu into the address bar of your web browser
- 2. Enter your username (the part before the @ of your ABAC email)
- 3. if you have forgotten your Username navigate to <u>https://link.abac.edu/Student-Info</u> to recover it
- 4. Enter your password
- 5. if you have forgotten your password, click "Forgot Password" below the signin prompt on the My.ABAC.edu page
- 6. You will be prompted to enter your ABAC Username
- 7. You will then be asked to answer two (2) security questions OR send a verification email to a secondary email
- 8. You will then be at the change password screen



OPTION 2 – Reset your password – Microsoft 365

- 1. Visit <u>mail.abac.edu</u>
- 2. Put in your student email (FirstintLastname#@stallions.abac.edu)
- 3. Click Next
- 4. Click Forgot My Password under the password field
- 5. Type in the captcha
- 6. Click on "I forgot my password"
- 7. Pick a verification method
- 8. Alternate Email
- 9. Text my Mobile Phone
- 10. Call my Mobile Phone
- 11. Answer my Security Questions
- 12. After verification you will be able to change your password
- 13. Please give up to 15 minutes for your new password to fully sync

OPTION 3 – Apps Reset

- 1. Visit https://apps.abac.edu/MyAbacReset/
- 2. Select Person Information
- 3. Enter your 918 number
- 4. Enter the last 4 of your Social Security Number and Birthday
- 5. You will then be given a temporary password
- 6. COPY THIS PASSWORD
- 7. Wait for 15 to 30 minutes
- 8. Login using the temporary password
- 9. Repeat Option 1 or Option 2