



How to Request Tech Support

We can be reached all the ways detailed below. Our hours of operation are Monday-Thursday from 8am-5pm and Fridays 8am-12pm.

Submit a ticket

1. Go to https://abac.bosssdesk.io/service_requests
2. Select Login with ABAC Account (MyABAC SSO) and sign in using your MyABAC credentials
3. Choose the appropriate request type and fill out the information it asks for.
 - a. The more details you can provide the better we can help.
 - b. If you are unsure which request type you need to fill out, just use the General Technical Request.

Email Us

Send us an email at techsupport@abac.edu. Please include as much detail as possible so we can best assist you. Details such as error message, screenshots, and/or your current status as a student (prospective, current, or former) are helpful for us in resolving your issue.

Visit Us

The Help Desk is located in Conger Hall on the first floor. We are located right next to the vending machines.

Call Us

We can be reached at 229-391-5400.